

Key
Newly created Community Plan indicators for 25/26
Target increased (more challenging)
Target decreased (less challenging)
Targeted for the first time
No change

Ambition	Directorate	Code	Indicator Type	Frequency	Indicator Name	23/24 Outturn	Current Annual Target 24/25	Proposed Annual Target 2025/26
1. Break down barriers	Resources	COR001	Com	Quarterly	Newark Beacon - % of occupied units	80.0%	88.0%	83%
1. Break down barriers	Resources	COR011	Com	Quarterly	Commercial Property - % occupied units	98.0%	95.0%	95%
1. Break down barriers	Resources	COR019	Com	Quarterly	Sherwood Forest Arts and Crafts - % of occupied units	100.0%	95.0%	95%
1. Break down barriers	Planning & Growth	ECG007B	Com	Quarterly	Newark town centre footfall count (average visitors per day)	6,497	7,000	7,000
1. Break down barriers	Planning & Growth	ECG020	Com	Annually	Percentage of town centre retail premises vacant across the NSDC District VV	7.2%	8.0%	8.00%

1. Break down barriers	Planning & Growth	ECG048	Com	Annually	Increase in length of time spent in Newark Town Centre (hours/minutes)	New	New	10-15 minutes
1. Break down barriers	CSOD	HTR012	Com	Quarterly	Number of work experience placements offered at differing levels of education	New	Trend	12
1. Break down barriers	CSOD		Com	Quarterly	Number of apprenticeships commenced at all educational levels	New	Trend	12
1. Break down barriers	CSOD	HTR013	Com	Annually	% of eligible apprenticeships completed, at all educational levels, that result in further employment	New	New	80%
1. Break down barriers	Planning & Growth	PDV008	Com	Quarterly	% of planning applications (major) determined within statutory timelines	92.3%	90.0%	90%
1. Break down barriers	Planning & Growth	PDV009	Com	Quarterly	% of planning applications (non-major) determined within statutory timelines	94.4%	90.0%	90%
2. Increase housing supply	Arkwood	ARK002	Com	Quarterly	Number of homes delivered through our housing development company Arkwood	79	Trend	67
2. Increase housing supply	Arkwood	ARK003	Com	Quarterly	Number of plots commenced through our housing development company Arkwood	87	Trend	107
2. Increase housing supply	Resources	FIN019	Com	Quarterly	Arkwood - forecast pre tax profit for the year	New	Trend	£1,414,508
2. Increase housing supply	HHW	HEM001	Com	Quarterly	Average time spent in temporary accommodation where interim duty is owed. (weeks)	11.6	13.0	13
2. Increase housing supply	HHW	HEM003	Com	Quarterly	Average time to re-let Council properties (days)	30.9	28.0	28
2. Increase housing supply	HHW	HEM030	Com	Quarterly	Satisfaction with lettings service	92.0%	95.0%	95.0%

2. Increase housing supply	HHW	HEM069	Com	Annually	Overall Satisfaction with Housing Services (TP01)	77.9%	79.0%	Awaiting 24/25 outturn to establish target
2. Increase housing supply	HHW	HLM006	Com	Quarterly	Amount of current arrears as a % of annual rent debit	1.47%	2.10%	2.30%
2. Increase housing supply	HHW	HRA001	Com	Quarterly	Average "End to End" time for all reactive repairs (calendar days)	16.6	16.0	16
2. Increase housing supply	HHW	HRA002	Com	Quarterly	% of repairs completed at first visit	91.1%	93.0%	93%
2. Increase housing supply	HHW	HRA009	Com	Annually	% of Council homes with an energy efficiency (SAP) rating of C or above	52.3%	70.0%	75%
2. Increase housing supply	HHW	HRA110	Com	Quarterly	Number of Council homes with retrofitted energy efficiency measures	New	Trend	TBC
2. Increase housing supply	HHW	RHS004	Com	Quarterly	Number of new council houses built	38	30	75
3. Improve health & wellbeing	Resources	REV004	Com	Quarterly	Average number of calendar days to process new council tax support applications	12.8	14.0	14
3. Improve health & wellbeing	Resources	REV005	Com	Quarterly	Average no of calendar days to process council tax support change in circumstances	4.1	7.0	7
3. Improve health & wellbeing	Resources	REV006	Com	Quarterly	Average no of calendar days to process housing benefit change in circumstances	1.5	4.0	4
3. Improve health & wellbeing	Resources	REV007	Com	Quarterly	Average no of calendar days to process new housing benefit claims	14.5	14.0	14

3. Improve health & wellbeing	HHW	RHS007	Com	Quarterly	Number of User Visits - Active 4 Today (all)	1,101,987	1,000,000	1,100,000
3. Improve health & wellbeing	HHW	RHS008	Com	Quarterly	Live Leisure Centre membership base (all)	11,170	11,500	11,500
3. Improve health & wellbeing	HHW	New	Com	Quarterly	Number of new Active4Today leisure members	New	New	TBC
3. Improve health & wellbeing	HHW	RHS012A	Com	Quarterly	Leisure Services - based on your experience; how likely are you to recommend us to a friend, family member, or colleague?	New	60.0%	60%
3. Improve health & wellbeing	HHW	RHS012B	Com	Annually	Customer satisfaction with all Active4Today leisure centres	70.7%	Trend	TBC - Awaiting 24/25 Outturn
4. Reduce Crime and ASB	C&E	ENS001	Com	Quarterly	% fly tipping incidents removed within 72 hours	93.6%	80.0%	95%
4. Reduce Crime and ASB	C&E	ENS002B	Com	Quarterly	% of incidents resulting in an FPN or prosecution	New	New	17%
4. Reduce Crime and ASB	C&E	PPR001	Com	Quarterly	% reduction in anti-social behaviour - Newark & Sherwood District compared against County area	17.0%	County%	County%
4. Reduce Crime and ASB	C&E	PPR002	Com	Quarterly	% reduction in all crime - Newark & Sherwood District compared against County area	-2.0%	County%	County%
4. Reduce Crime and ASB	C&E	PPR020	Com	Quarterly	% of Businesses in the District with a food hygiene rating of 3 or higher (Generally satisfactory or above)	98.00%	98.00%	98%
4. Reduce Crime and ASB	C&E	PPR029	Com	Quarterly	Number of positive outcomes resulting from CCTV intervention	No Data Rec'd	Trend	Trend
4. Reduce Crime and ASB	C&E	ENS038	Com	Quarterly	Fixed penalty notices for fly tipping (number issued)	New	Trend	Trend
5. Promote & maximise	C&E	HCV001	Com	Quarterly	Total number of admissions - National Civil War Centre	16,800	14,000	17,000

heritage & culture								
5. Promote & maximise heritage & culture	C&E	HCV002	Com	Quarterly	Total number of admissions - Palace Theatre	52,619	50,000	55,000
5. Promote & maximise heritage & culture	C&E	HCV011	Com	Annually	% of visitors from schools – National Civil War Centre	24.0%	Trend	25%
5. Promote & maximise heritage & culture	C&E	HCV012	Com	Annually	% of visitors from schools – Palace Theatre	12.0%	Trend	12%
5. Promote & maximise heritage & culture	C&E	HCV013	Com	Quarterly	Number of people reached through direct participation and outreach	12,060	12,000	12,500
5. Promote & maximise heritage & culture	C&E	HCV014	Com	Quarterly	Total footfall across all heritage and culture services and sites	99,651	100,000	105,000
6. Reduce climate change & protect green space	C&E	ENS004	Com	Quarterly	% of household waste sent for reuse, recycling and composting	33.4%	40.0%	TBC
6. Reduce climate change & protect green space	C&E	ENS005B	Com	Quarterly	Number of missed bins (per 100,000 households)	52.5	45.0	45
6. Reduce climate change & protect green space	C&E	ENS006	Com	Quarterly	Total number of garden waste subscriptions	20,949	20,000	22,000

6. Reduce climate change & protect green space	Resources	COR062	Com	Annually	Total gas and electricity energy consumption across Council owned corporate assets	New	Trend	Trend
6. Reduce climate change & protect green space	Resources	COR063	Com	Annually	Total energy generated from solar panels on Council owned corporate assets	New	Trend	Trend
6. Reduce climate change & protect green space	C&E	ENS009	Com	Quarterly	% of failing sites - street and environmental cleanliness - litter	0.6%	2.7%	1.50%
6. Reduce climate change & protect green space	C&E	ENS010	Com	Quarterly	% of failing sites - street and environmental cleanliness - detritus	1.0%	1.7%	1.20%
6. Reduce climate change & protect green space	C&E	ENS018B	Com	Quarterly	Number of fixed penalty notices issued for all environmental offences (excluding fly tipping)	New	Trend	Trend
6. Reduce climate change & protect green space	C&E	ENS020	Com	Quarterly	Kg of residual household waste collected per household	493.1kg	Trend	Trend
6. Reduce climate change & protect green space	C&E	ENS021	Com	Quarterly	Number of events held in NSDC parks	326	150	200

6. Reduce climate change & protect green space	C&E	ENS026	Com	Annually	Number of trees planted on Council land or partner land	867	600	600
6. Reduce climate change & protect green space	C&E	ENS027	Com	Annually	Number of trees given away to residents	1,305	1,000	1,000
6. Reduce climate change & protect green space	C&E	ENS028	Com	Quarterly	Number of targeted focus weeks	5	7	8
6. Reduce climate change & protect green space	C&E	ENS042	Com	Quarterly	Number of children reached via environmental education visits including river health and 'Motion for the Ocean'	New	900	900
7. Top performing council	CSOD	CSC002	Com	Quarterly	Contact Centre - telephony - average length of time to answer call (seconds)	156.0	120.0	110
7. Top performing council	CSOD	CSC003	Com	Quarterly	No of face to face contacts (Castle House)	16,720	Demand	Demand
7. Top performing council	CSOD	CSC004	Com	Quarterly	No of phone calls presented to Contact Centre	113,532	Demand	Demand
7. Top performing council	Resources	FIN001	Com	Quarterly	% invoices paid within 30 days - whole Council	98.0%	98.5%	98.50%
7. Top performing council	CSOD	HTR001	Com	Quarterly	Average number of sick days per employee (FTE) per year lost through sickness absence	6.8	6.5	6
7. Top performing council	CSOD	HTR002B	Com	Quarterly	% of staff turnover	14.0%	13.0%	10%

7. Top performing council	Resources	REV002	Com	Quarterly	% business rate collection	97.8%	98.2%	98.20%
7. Top performing council	Resources	REV003	Com	Quarterly	% council tax collection	97.2%	97.40%	97.40%